

New Hampshire Council for Responsible Gambling
Commissioners' Meeting Minutes
December 21, 2022 1:00 PM

Present: Chairman Maura McCann, Commissioner Ed Talbot, Commissioner Debi LaPlante, Commissioner Heather Gray, Dr. Angela Bergen of the New Hampshire Council on Problem Gambling. The meeting was called to order by Chairman McCann at 1:05pm. The meeting held virtually via Microsoft Teams.

1. ACCEPTANCE OF MINUTES FROM SEPTEMBER 21, 2022 MEETING

Motion was made by Chairman McCann to approve the minutes of the September 21, 2022 meeting. Commissioner LaPlante moved the motion and Commissioner Talbot seconded the motion. The minutes were approved.

2. REPORT BY THE COUNCIL OF PROBLEM GAMBLING (NHCPG)

Commissioner Talbot provided the NHCPG's annual financial report (see attached). Dr. Bergen provided the NHCPG's quarterly report (see attached). Discussion focused on an apparent increase in helpline calls from those who gambled at charitable casinos, future expansion of helpline availability via a peer support model, modernization of the National Council on Problem Gambling's helpline and its potential impact on the NH helpline, and plans to create a universal process for voluntary self-exclusion (VSE) from NH charitable casinos. Chair McCann will independently follow up to learn more about the NH Lottery's potential role in working towards a centralized VSE process, perhaps using future historic horse racing breakages as an infrastructure funding source. We discussed the need for greater awareness of the VSE process among NH gamblers. With regard to training, Dr. Bergen updated the Council on recent trainings and collaborations with DHHS and mobile crisis teams. We discussed the presentation Commissioners Talbot, LaPlante, and Gray mad to the NH Behavioral Health Summit, which was well received. Commissioner Talbot and Dr. Bergen were on-hand at the Summit to raise awareness of the NHCPG by discussing its work and providing written materials and swag.

3. OTHER BUSINESS

The NHCPG discussed the anticipated expansion of historic horse racing and requests for increased breakage funding, which would require approval from the fiscal committee. We will discuss potential uses for that funding including VSE unification and other projects. By unanimous vote, we approved a written invoice payment policy as requested by Legislative Budget Assistants.

4. NEXT MEETING

The next meeting will be held on Wednesday, March 15 from 1- 2:00 PM.

The meeting was adjourned by Chair McCann at 1:57pm.

Maura McCann, Chairman

Respectfully submitted,
Heather Gray
Commissioner
New Hampshire Council for Responsible Gambling



New Hampshire Council on Problem Gambling Quarterly Report to the New Hampshire Council on Responsible Gambling: *December 14, 2022*

For each area of the funded scope of work, in the box provided, please report on NHCPG's completed activities and deliverables for the current quarter and planned activities and deliverables for the upcoming quarter.

1. Outreach and Awareness Activities Report

Proposed Activities & Deliverables

1. Promote and service the helpline
2. Social media and web presence
3. Screening and assessment for problem gambling
4. Community education and outreach activities including screening and screening day
 - a. Outreach to correctional institutions as key target area

Completed Activities & Deliverables

During the preceding quarter, the NHCPG:

- Continued to operate the Helpline.
 - Total calls: 50 (Problem gamblers 14; Follow-up calls 28; Self-exclusion calls 2; GA meeting calls 3; Info 2; Employer 1). Call-routing services have been explored in preparation for updates to Helpline coverage rotation and anticipated increase in number of calls once we become an NCPG affiliate
 - Several meetings were attended with NCPG re: national affiliate status
- Authored more frequent posts to the Facebook page with increasing engagement
- The NHCPG website has been updated with changes we had been awaiting
- Fact sheets, pens, and screening magnets were widely distributed at the NH Behavioral Health Summit

Planned Activities & Deliverables

During the forthcoming quarter, the NHCPG will:

- Secure Helpline call-routing services
- Create a Helpline coverage rotation schedule and stipend agreement
- Complete application for NCPG affiliate status
- Post weekly to Facebook page to increase presence and engagement
- Update the 'Donate' button on the website so that it links to our Paypal account
- Finish setting up @nhproblemgambling.org email addresses
- Organize past submissions of opt-in contacts through old website data
- Create momentum on social media & provide resources to behavioral health providers re: Program Gambling Awareness Month & Screening Day



2. Self-exclusion in NH Activities Report

Proposed Activities & Deliverables

1. Expansion of voluntary self-exclusion program for state
2. Expansion of voluntary self-exclusion program for DraftKings

Completed Activities & Deliverables

During the preceding quarter, NHCPG has:

- Inquired about Jim Rafferty's efforts to standardize self-exclusion among charitable gaming facilities; He feels that it has to come via legislation or Lottery directly
- Received an additional response from a charitable gaming facility to the self-exclusion survey
- Submitted an application to the Charitable Foundation for resources to expand self-exclusion efforts to rural areas of the state
- Sent email to Zach Torres re: Draft Kings policies, no response to date

Planned Activities & Deliverables

During the forthcoming quarter, the NHCPG will:

- Request a meeting with Lottery re: suggestions for/involvement in pursuing legislation to standardize and/or require a statewide self-exclusion process
- Follow up with Zach Torres re: Draft Kings policies
- Further explore functionality of Gamban, which blocks access to online gambling sites

3. Training and Development Program Activities Report

Proposed Activities & Deliverables

1. Partner with NHADACA Training Institute
2. Develop core curriculum
 - a. Identify topics
 - b. Identify trainers
 - c. Identify session dates
 - d. Publicize
 - e. Educate behavioral health providers regarding problem gambling specialist certification
3. Deliver core curriculum, remote or in-person

Completed Activities & Deliverables

During the preceding quarter, the NHCPG:

- Recorded a training webinar at NHADACA; Re-recording scheduled for Dec 20th
- Live webinar training at DHHS meeting scheduled for Dec 14th
- Presented in workshop & hosted successful exhibit at NH Behavioral Health Summit

During the forthcoming quarter, the NHCPG will:

- Present webinar training to Riverbend Counseling Associates clinicians and director
- Follow up after DHHS webinar presentation in hopes of scheduling webinars with other Community Mental Health Emergency Services departments across the state
- Increase involvement/exposure with the Suicide Prevention Council
- Publicize recorded NHADACA training once link is available

4. Health Disparities Activities Report

Proposed Activities & Deliverables

1. Identify human service agencies serving underserved populations and POC
2. Identify topics of cultural relevance
3. Remove barriers to training and certification of counselors serving underserved populations
4. Develop culturally sensitive materials

Completed Activities & Deliverables

During the preceding quarter, the NHCPG:

- Identified a potential in-state addictions therapy provider accepting referrals for clients with Medicaid and offers a sliding scale for those uninsured

Planned Activities & Deliverables

During the forthcoming quarter, the NHCPG will:

- Follow up with possible in-state referral for therapy (Medicaid/sliding scale)
- Continue to explore possible funding options for uninsured/underinsured NH residents seeking problem gambling services, whether clinical or coaching

5. Ad Hoc Activities Report

Please describe any additional completed or planned activities on behalf of capacity building and related services for problem gambling in New Hampshire.

- NHCPG has provided assistance and referrals to the state's only hybrid GA meeting, (Manchester). Four helpline callers are currently attending weekly meetings.
- One new Board Members has joined NHCPG, Karen Sicher. One new Board Member prospect has been identified as a result of the NH Behavioral Health Summit.

STATEMENT OF ACTIVITIES - BUDGET TO ACTUAL REPORT
 Report Date: July 1, 2022 - November 30, 2022
 FY 2023

STATE

Actuals Annual Budget Variance

Income

4000 - OPERATING INCOME			0.00
4010 - STATE OF NH	40,983.31	100,000.00	-59,016.69
4020 - CHARTITABLE GAMING			0.00
4030 - HISTORIC HOURSE RACING			0.00
4100 - DONATIONS			0.00
4200 - GRANTS			0.00
4500 - INTEREST			0.00
TOTAL INCOME	40,983.31	100,000.00	-59,016.69

Expense

6000 - G&A			
6010 - OFFICE SUPPLIES	0.00	100.00	100.00
6020 - POSTAGE	0.00	50.00	50.00
6030 - RENT	5,062.50	12,142.00	7,079.50
6040 - PHONE	465.47	1,225.00	759.53
6100 - SALARIES AND BENEFITS			
6110 - SALARIES AND BENEFITS	27,588.90	58,800.00	31,211.10
6150 - WORKERS COMP	0.00	700.00	700.00
6200 - EQUIPMENT AND SOFTWARE	782.50	1,350.00	567.50
6300 - LEGAL AND PROFESSIONAL FEES			
6310 - CONSULTANTS	0.00	9,500.00	9,500.00
6320 - BOOKKEEPING	2,100.00	4,177.00	2,077.00
6330 - MEMBERSHIP DUES AND FEES	457.00	1,300.00	843.00
6340 - INSURANCE			
6345 - GAMES OF CHANCE			
6400 - TRAININGS			
6500 - COMMUNICATIONS			
6505 - CONSULTANT WORK (NF & TM)	2,252.50	5,000.00	2,747.50
6510 - WEBSITE	2,274.44	4,656.00	2,381.56
6520 - MARKETING			
6600 - TRAVEL			
6610 - BASIC TRAVEL EXPENSES	0.00	500.00	500.00
6615 - CONFERENCE FEES AND PROFESSIONAL DEVELOPMENT	0.00	500.00	500.00
ADJUSTMENTS			0.00
TOTAL EXPENSE	40,983.31	100,000.00	59,016.69
	FY - 2023 NET INCREASE/DECREASE	0.00	
	PRIOR YEAR BALANCE - FY - 2022	0.00	
	CURRENT BALANCE	0.00	